GREATER BENGALURU AUTHORITY

O/o the Deputy Chief Information Officer, Information and Technology (IT), Head Office, Annex-2, 2nd Floor, N.R.Square, Bengaluru - 560 002.

Tender Notification No: GBA/2026-27/IND0009 Dated:04/08/2026.

: CORRIGENDUM :

Sub: Tender for the Supply, Installation, and Commissioning of Next-Generation Firewalls, Sandbox, Link Load Balancer, and Switches for the IT Department of GBA.

Ref: Tender Notification No: GBA/2026-27/IND0009, Dated:04/07/2026.

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SL. No	RFP Page No.	Tender Annexure	Description	Shall be read as
1	9	1. Schedule of Supply of Products:	The Firewall with the specification mentioned in **Annexure-1** shall be delivered to the GBA IT Department and these to be installed within **08 Weeks** from the date of receipt of purchase order. The bidder is solely responsible if the Goods are damaged/not functioning before handing over to the respective Offices as per **Annexure–6** and must set right the issue if any.	The Firewall with the specification mentioned in **Annexure-1** shall be delivered to the GBA IT Department and these to be installed within **12 Weeks** from the date of receipt of purchase order. The bidder is solely responsible if the Goods are damaged/not functioning before handing over to the respective Offices as per **Annexure–6** and must set right the issue if any.
2	10	Section-3 Pre - Qualification Criteria for Technical Bid	**SL No.3.** The bidder/OEM should have ISO 9001, ISO 20000 and ISO 27000 certificates and in business for the last 3 years. (Copy of Valid Certificates to be *enclosed.*)	**1.** TL 9000 incorporates all the requirements of ISO 9001 and adds telecom - specific requirements. Therefore, organizations certified to TL 9000 also satisfy the applicable ISO 9001 requirements, along with additional telecom quality and performance requirements. **2.** Therefore, it may be amended as below; "The bidder/OEM should have TL9000, ISO 20000 and ISO 27000 certificates and in business for the last 3 years."
3	12	1. Maintenance and Penalty:	**a) Penalty for delay in Supply, Installation & Configuration** – If selected bidder fails to Supply, Install & Configure Hardware's at GBA locations, within 08 weeks time from the date of award of Purchase order, a penalty of 2% of total cost per week (maximum four weeks) on a pro-rata	a) Penalty for delay in Supply, Installation & Configuration – If selected bidder fails to Supply, Install & Configure Hardware's at GBA locations, within 12 weeks time from the date of award of Purchase order, a penalty of 2% of total cost per week (maximum four weeks) on a pro-rata basis

<table>
<tr><th>SL. No</th><th>RFP Page No.</th><th>Tender Annexure</th><th>Description</th><th>Shall be read as</th></tr>
<tr><td></td><td></td><td></td><td>basis will be charged and deducted from the amount payable to bidder. For supplies and installation & configuration, beyond the stipulated period, additionally, entire PBG will be forfeited or amount equivalent to the PBG would be deducted from the bidder's bill.</td><td>will be charged and deducted from the amount payable to bidder. For supplies and installation & configuration, beyond the stipulated period, additionally, entire PBG will be forfeited or amount equivalent to the PBG would be deducted from the bidder's bill.</td></tr>
<tr><td>4</td><td>12</td><td>Section-4 Service Level Agreement and Penalty

1.Responsibilities of the Successful Bidder:</td><td>a) The bidder should Supply or delivery goods as per Annexure-1 to GBA IT Department and within 08 weeks from the date of receipt of Purchase Order the installation shall be completed.</td><td>a) The bidder should Supply or delivery goods as per Annexure-1 to GBA IT Department and within 12 weeks from the date of receipt of Purchase Order the installation shall be completed.</td></tr>
<tr><td>5</td><td>35-36</td><td>CHECKLIST OF DOCUMENTS TO BE SUBMITTED BY BIDDERS (To be submitted in Letterhead)</td><td><table><tr><th>SL No</th><th>Details</th></tr><tr><td>14</td><td>80% / 40% Performance Statement to be submitted by the Manufacturer as per proforma.</td></tr><tr><td>15</td><td>Proof of 80% performance (Supply orders or invoice copies) to be submitted by the Manufacturer</td></tr><tr><td>16</td><td>50% Performance statement to be submitted by dealer / authorized agent as per proforma.</td></tr><tr><td>17</td><td>Proof of 50% performance (Supply orders or invoice copies) to be submitted by dealer / authorized agent</td></tr></table></td><td>Proof of Performance: The bidder / OEM shall submit copies of supply orders or invoices. Where such documents are covered under Non-Disclosure Agreements (NDAs) or confidentiality obligations, the bidder may submit redacted copies masking commercial and customer-sensitive information, along with an OEM Performance Certificate or a certificate from the OEM's Statutory Auditor / Chartered Accountant certifying compliance with the required performance criteria. The Purchaser reserves the right to verify the information confidentially.</td></tr>
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All other Tender conditions remain the same as per RFP Tender Document.

For further details visit GOK KPP Portal website https://kppp.karnataka.gov.in.

Deputy Chief Information Officer-IT (I/C)
Greater Bengaluru Authority

Copy Submitted for Information:

1. PS to the Chief Commissioner, GBA.
2. PS to the Special Commissioner (IT / Revenue), GBA.
3. Joint Commissioner (IT), GBA for kind information.
4. Office Notice Board / Additional Copy.